



The Klamath Tribes

501 Chiloquin Blvd/P.O. Box 436

Chiloquin, Oregon 97624

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OPEN: 05/03/21

CLOSE: 05/17/21

EXEMPT _____
NON-EXEMPT X

POSITION DESCRIPTION

POSITION: COMMODITY PROGRAM CLERK

RESPONSIBLE TO: Commodity Program Manager

SALARY: GS - 4 \$24,851 - \$32,025 Annual/Full Benefits
GS - 5 \$28,399 - \$35,842 Annual/Full Benefits
GS - 6 Full Benefits (requires 10+ years of tribal service)

CLASSIFICATION: Non-Management, Full-Time, Regular

LOCATION: The Klamath Tribes
Commodity Program Warehouse
1625 Martin Street
Klamath Falls, Oregon 97601

BACKGROUND: Comprehensive Employment Level

POSITION OBJECTIVES

The Commodity Program Clerk is a support staff position. The primary purpose of this position is to provide administrative support to the Community Services Department Commodities Program, the Commodity Program Manager, Community Services Department Director, and other program staff. The work includes various responsibilities involving different processes and methods, requiring a wide range of clerical skills. This position requires someone who can work independently with minimal supervision to ensure timely, accurate, and efficient workflow in accordance with office policies and standards. The work often involves highly confidential matters, and the pressure of deadlines. Employee must be able to perform multiple tasks calmly and effectively under pressure due to the nature of the work.

This position is grant funded. Funding is supported by the Food Distribution Program on Indian Reservations (FDPIR) administered within the US Department of Agriculture (USDA). The Klamath Tribes service delivery area for this Program includes Klamath County of Oregon and Modoc County of California.

MAJOR DUTIES AND RESPONSIBILITIES

1. Perform receptionist duties for the Commodities Program. This includes, but is not limited to, typing and reproducing of correspondence; greeting visitors and clients cordially and professionally, answering phones, scheduling appointments, taking orders in person and by telephone or other approved methods; answering routing and procedural inquiries, referring specific programmatic questions to appropriate staff.
2. Perform secretarial functions for the Commodity Program. Make necessary arrangements for conferences or meetings.
3. Purchase and maintain needed office and warehouse forms, supplies, and services.
4. Responsible for establishment and maintenance of all office filing and data systems, including computerized and paper systems. Examples of such records are cuff accounts, purchase order requests, voucher/requisition forms, invoices, statements, receipts, client program files, action/follow-up files, etc.
5. Prepare vouchers, and make requests for purchase orders to pay all monthly bills or invoices using an on-going accounting spreadsheet or workbook.
6. Oversee and maintain all Commodities Program client and financial/fund files.
7. Primarily responsible for certifying households in order to receive food from the Commodities Program. Perform in office and home based client intakes, ensuring client documentation is complete, accurate, and meets the requirements for USDA certification and The Klamath Tribes Commodity Program guidelines.
8. Purchase nutrition education products to be disseminated at fairs, events, and to clients who access food through the Commodities Program.
9. Collect, record, and route incoming and outgoing mail to/from the Commodities Program. Locate and attach appropriate file, vendor, applicant or client, to correspondence for review by appropriate department/program staff.
10. Assist with filling orders, including lifting boxed orders and loading into client vehicles.
11. Serve as a back-up for the Commodity Warehouse Coordinator, as needed.
12. Assist the with the Commodity Program food demonstrations. This may involve researching recipes and resources; prepping, cooking, and serving food, and clean-

up of cookware, kitchen, and dining area.

13. Adhere to, draft, and maintain Standard Operating Procedures for position and as otherwise directed by supervisor.
14. Assist with Community Services Department events, activities, and functions. Participate in Department meetings as necessary.
15. The incumbent will be called upon to accomplish other tasks within their scope of work.

SUPERVISORY CONTROLS

Work is performed under the general direction of the Commodity Program Manager, within the Community Services Department of The Klamath Tribes. The Commodity Program Manager assigns tasks involving familiar concepts in terms of objectives to be achieved. The employee plans and carries out the successive steps of the work assignments and independently handles deviations in the work assignment in accordance with instructions, policies, previous training, and/or accepted practices in accordance with various established office procedures. New assignments are provided in detail, as well as changes in current procedures. Major or new issues are referred first to the Supervisor who is available for advice and assistance in unusual or unprecedented situations. After initial training, work is performed independently.

KNOWLEDGE, SKILLS, ABILITIES

Good customer service, public relation, and interpersonal skills. Emphasis will be placed on customer service experience and qualities.

Ability to meet with a variety of individuals in a profession manner, using tact, diplomacy, and mature judgment.

Must be able to communicate and work effectively and courteously with the public.

Knowledge of warehousing, food storage, and inventory control procedures.

Must possess attention to detail. Ability to keep accurate records for reporting purposes.

Average oral and written communication skills to interpret instructions, gather information, correspond with clients and coworkers, convey messages, answer questions, and generate reports.

Must be able to work independently with little supervision.

Ability to plan and organize work duties, responsibilities and priorities using own initiative, time management, resourcefulness, and prior work training and instruction.

Ability to operate vehicles, machinery, and equipment safely. Operate vehicle safely under all types of weather conditions and traffic situations.

Ability to maintain strict confidentiality of records and information pertinent to the nature of the work.

QUALIFICATIONS, EXPERIENCE, EDUCATION

Minimum Qualifications: *Failure to comply with minimum position requirements may result in termination of employment.*

- **REQUIRED** to possess a High School Diploma or Equivalent. *(Must submit copy of diploma or transcripts with application.)*
- **REQUIRED** to have computer experience; emphasis will be in the use of Microsoft Word, Excel and work in a networked environment. *(Please detail in application how this requirement is met).*
- **REQUIRED** to have prior work experience in general office/secretarial field, or relevant combination of experience and training may be substituted. *(Must provide copy of transcripts or certification to verify training).*
- **REQUIRED** to be able to lift, move, maneuver, and carry up to 40 pounds.
- **REQUIRED** to possess and maintain a valid Oregon Driver's License, (out of state applicants must receive ODL within 90 days of hire), have good driving record and be insurable by The Klamath Tribes' vehicle insurance policy. *(Must submit copy of driver license with application.)*
- **REQUIRED** to possess (or obtain) and maintain Civil Rights Training per USDA grant regulations. *(Must complete training within initial probationary period.)*
- **REQUIRED** to submit to a background and character investigation, as per Tribal policy. Following hire must immediately report to Human Resource any citation, arrest, conviction for a misdemeanor or felony crime.
- **REQUIRED** to accept responsibility of a mandatory reporter in accordance with the Klamath Tribes Juvenile Ordinance Title 2, Chapter 15.64 and General Council Resolution #2005 003, all Tribal staff are considered mandatory reporters.

Preferred Qualifications:

- Experience with standard office equipment such as a photocopier, typewriter, 10-key, and multi-line telephone is preferred.
- Basic knowledge of bookkeeping skills, preferred.

INDIAN PREFERENCE

- Indian and Tribal Preference will apply, as per policy. *(Must submit tribal documentation with application to qualify for Indian Preference).*

ACKNOWLEDGEMENT

This position description is intended to provide an overview of the requirements of the position. It is not necessarily inclusive and the job may require other essential and/or non-essential functions, tasks, duties, or responsibilities not listed herein. Management reserves the sole right to add, modify, or exclude any essential or non-essential requirement at any time with or without notice. Nothing in this job description, or by the completion of any requirement of the job by the employee, is intended to create a contract of employment of any type.

APPLICATION PROCEDURE

Submit The Klamath Tribes *Application for Employment* with all requirements and supporting documentation to:

**The Klamath Tribes
ATTN: Human Resource
P.O. Box 436
Chiloquin, OR 97624**

IT IS THE RESPONSIBILITY OF THE APPLICANT TO PROVIDE SUFFICIENT INFORMATION TO PROVE QUALIFICATIONS FOR TRIBAL POSITIONS.

Please Note: If requirements are not met, i.e., submission of a resume in lieu of a tribal application or not including a required certification, your application will not be reviewed and will be disqualified.

Indian Preference will apply. In accordance with Klamath Tribal policy, priority in selection will be given to qualified applicants who present proof of eligibility for "Indian Preference". Applications will not be returned.

EMPLOYEE ACKNOWLEDGEMENT:	
I have reviewed this position description and have been provided a copy. I understand that The Klamath Tribes reserves the sole right to modify this position description at any time, with or without notice.	
Employee (printed name)	Employee (signature)